# 2010 Annual Figures Stanislas de Bentzmann – Co-CEO

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# FY 2010 Key Facts & Figures

# 2010 Key facts

- Improvement of business environment between January 2010 and January 2011 bringing also pressure on cost of resources
- Recovery in Germany
- Development in Poland
- Strong growth in Southern Europe and Russia / Slow down in Scandinavia and Middle East
- Increase in headcount starting end of 2010



# FY 2010 Key Facts & Figures

# Continuing Growth

**€495.0**M Revenue +7.7% from €459.5M in FY 2009

6.1% M&A growth and 0.3% growth I-f-I

13% International growth (outside of France)

# Sustaining Profitability

**6.0%** Operating margin\* -0.2 points from 6.2% in FY 2009

**€ 26.2**M Operating profit +29% from 20.3M in FY 2009

**30%** Increase in diluted EPS € 1.39 vs. € 1.07 in FY 2009





Key facts and figures

FY 2010 P&L

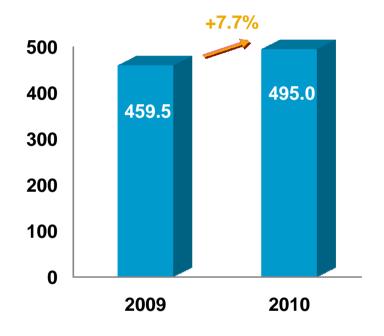
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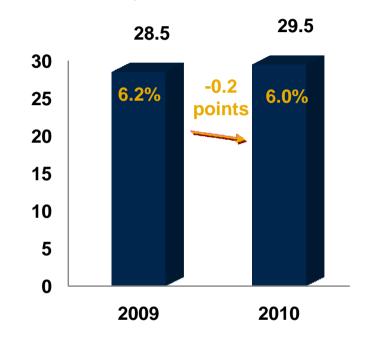


# FY 2010 Revenue & Operating Margin\*

#### Revenue (m€)



Operating margin (m€ & % of sales)



- + 0.3% Like-for-like Growth
- FX impact: + 1.3%
- M&A impact: +6.1%

- Increase in utilization rate
- Lower daily margins (more sub, salary increase, integration projects)



<sup>\*</sup> Current operating profit excluding the impact of stock options and amortization of intangible assets resulting from acquisitions

# FY 2010 Profit & Loss Statement

#### **Turnover**

#### **Operating margin**

Cost of stock options Impact of acquisitions (amortization of intangibles)

#### **Current operating profit**

Non current operating income (expense)

#### **Operating profit**

Financial result
Share of profit from associates

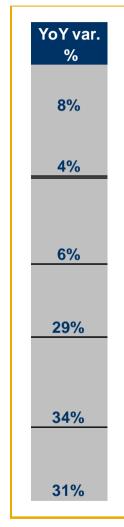
#### **Profit before tax**

Income tax

**Profit After Tax** 

	2010
M€	%
495	100%
29.6	6.0%
(0.2) (0.4)	
28.9	5.8%
(2.7)	
26.2	5.3%
(1.7) (0.6)	
23.9	4.8%
(8.3)	
15.6	3.2%

FY 2009 M€ %			
III C	70		
460	100%		
28.5	6.2%		
(0.2) (1.1)			
27.2	5.9%		
(6.9)			
20.3	4.4%		
(2.5)			
17.8	3.9%		
(5.8)			
11.9	2.6%		



- Restructuring expenses of 5.6M€
- Improvement of non current result due to acquisition of Tieto
- Normative tax rate: 42% (vs. effective tax rate of 34.6%)

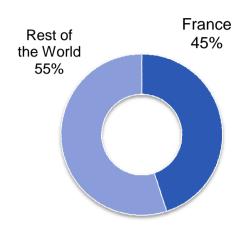


# 2010 FY Revenue Split

#### **Split by Area FY 2010**

**France** In M€ & % of FY 2010 FY 2009 I-f-I yoy growth Group Contribution 224.8 220.4 2.0% -3.5% **Operating Margin** -0.1% 5.6% 5.7% n.a.

RoW			
FY 2010	FY 2009	yoy	l-f-l
270.2	239.1	13.0%	4.0%
6.3%	6.7%	-0.4%	n.a.



#### **Split by Activity FY 2010**

In M€ & % of growth

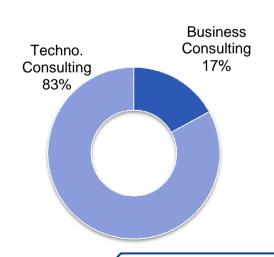
Group

Contribution

Operating Margin

Bus. Consulting			
FY 2010	FY 2009	yoy	I-f-I
84.9	80.8	5.1%	-2.7%
5.7%	7.0%	-1.3%	n.a.

Techno. Consulting			
FY 2010	FY 2009	yoy	I-f-I
410.1	378.7	8.3%	1.0%
6.0%	6.0%	0.0%	n.a.





## FY 2010 Cash Flow Statement

#### **Cash Flow from Operations**

of which change in working capital

Cash Flow from Investing activities (\*)

**Cash Flow from Financing activities** 

Net change in cash

Exchange rate effect

Beginning cash balance

#### **Ending cash balance**

FY 2010	
13.4	
(4.2)	
(7.4)	
(33.0)	
(27.0)	
0.7	
96.2	
69.9	

FY 2009	
18.2	
6.0	
(12.7)	
(0.9)	
4.6	
1.1	
90.5	
96.2	

2011 proposed dividend: 0.5€/share

Ongoing share buyback program

- Net income and non cash expenses provided 17.6 M€ cash.
- Increase in WC used 4.2M€ of cash due to growth
- Investments: 4.7M € for acquisitions, other CAPEX of -4.8M€
- Financing: 18.6M € of OBSAR repayment, 2009 dividends of 2.9M€ & stock buyback of 6.1M€
  - 3.7M for acquisitions of minority shares (Wola Info and DVO)



<sup>\*</sup> excluding purely financial investments considered as cash equivalents

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# Q4 2010 Revenue & Operating Margin\*

#### Revenue (m€)

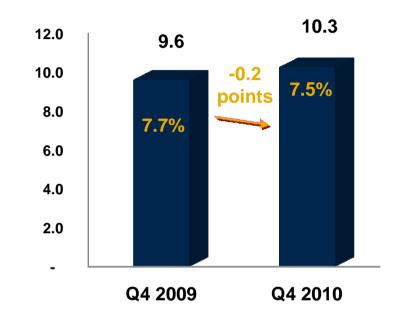


#### - 1.0% Like-for-like Growth

FX impact: + 1.1%

M&A impact: +9.9%

# Operating Margin (In m€ & % of sales)



- Increase in utilization rate
- Lower daily margins (increase of sub, salary increase)
- Increased investments to prepare the Group for growth



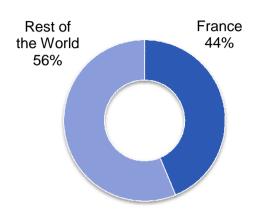
<sup>\*</sup> Current operating profit excluding the impact of stock options and amortization of intangible assets resulting from acquisitions

# **Q4** Revenue Split

#### Split by Area Q4 2010

**France** In M€ & % of Q4 2010 Q4 2009 I-f-I yoy growth Group Contribution 0.5% 59.7 59.4 -5.5% **Operating Margin** 6.6% 7.7% -1.0% n.a.

RoW			
Q4 2010	Q4 2009	yoy	l-f-l
76.8	64.6	18.9%	3.6%
8.2%	7.8%	0.4%	n.a.



#### **Split by Activity Q4 2010**

In M€ & % of growth

Group

contribution

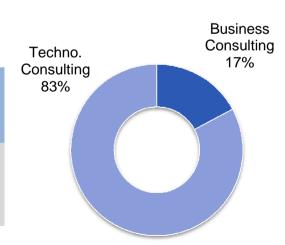
23.

Operating Margin

6.5

Bus. Consulting					
Q4 2010	Q4 2010 Q4 2009 yoy l-f-l				
23.4	21.2	10.2%	-3.9%		
6.5%	9.0%	-2.4%	n.a.		

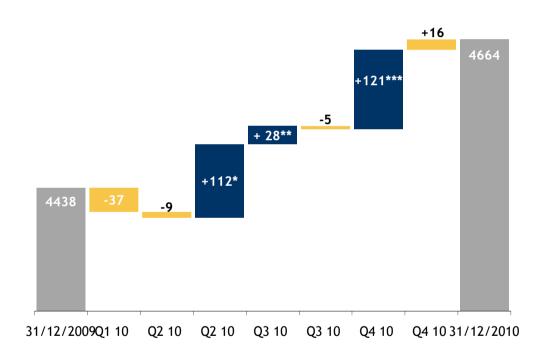
Techno. Consulting			
Q4 2010	Q4 2009	yoy	I-f-I
113.1	102.8	10.0%	-0.1%
7.7%	7.5%	0.2%	n.a.





# **Employees**

#### 12 months evolution of headcount

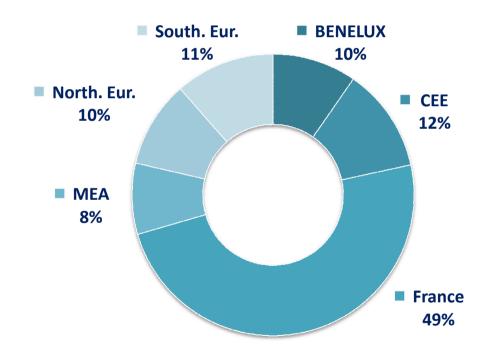


\*Tieto France acquisition

\*\*Fornebu acquisition

\*\*\*Wola acquisition & restructuring (Tieto & Turkey)

#### Split by region in FY 2010





- Key facts and figures
- FY 2010 P&L

Trends

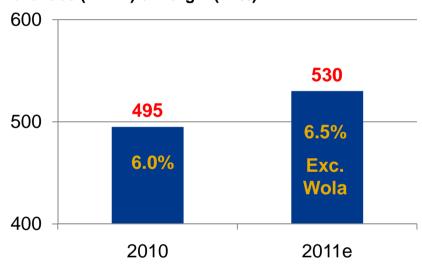
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## Prospects for Devoteam in 2011

#### 2011 Guidance

#### Revenues (in m€) & margin (in %)



#### **Revenue impacts**

- M&A should bring 22M additional revenues in 2011
- Organic growth 3%
  - Expected increase in headcount > 400
  - Lower reselling revenues in Turkey & France
  - Decrease of revenues with NSN in Belgium.

#### **Margin impacts**

- One day less
- Increase in utilization rate.
- Pressure on wages
- Dilutive effect of Wola Info (est: 50bp)

#### **2011 Strategy**

- 2015 Strategic plan to be communicated in June
- Keep growing our presence in emerging markets
- Keep M&A activity on niche players



- Key facts and figures
- FY 2010 P&L

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# Devoteam – 15 years of international expansion

**EMEA Consultancy** 

Devoteam Group founded in 1995

4 664 employees

Offices in 23 countries in EMEA

Long-term annual growth (>25%)

Listed - stock exchange in Paris

€70m cash position (Dec 31st, 2010)





### M&A Contribution in 2010

#### **Tieto France, consolidated in May 2010**

- € 12.2M sales contribution in 2010
- 100 employees, focus on ICT sector

#### Fornebu (Norway), consolidated in Jul. 2010

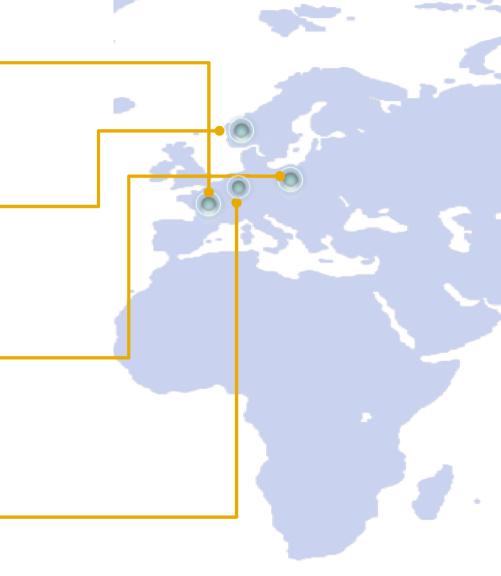
- € 4.3M sales contribution in 2010
- 28 employees, management consulting

#### Wola Info (Poland), consolidated in Oct. 2010

- € 6.0M sales contribution in 2010
- 147 employees, IT consulting & services

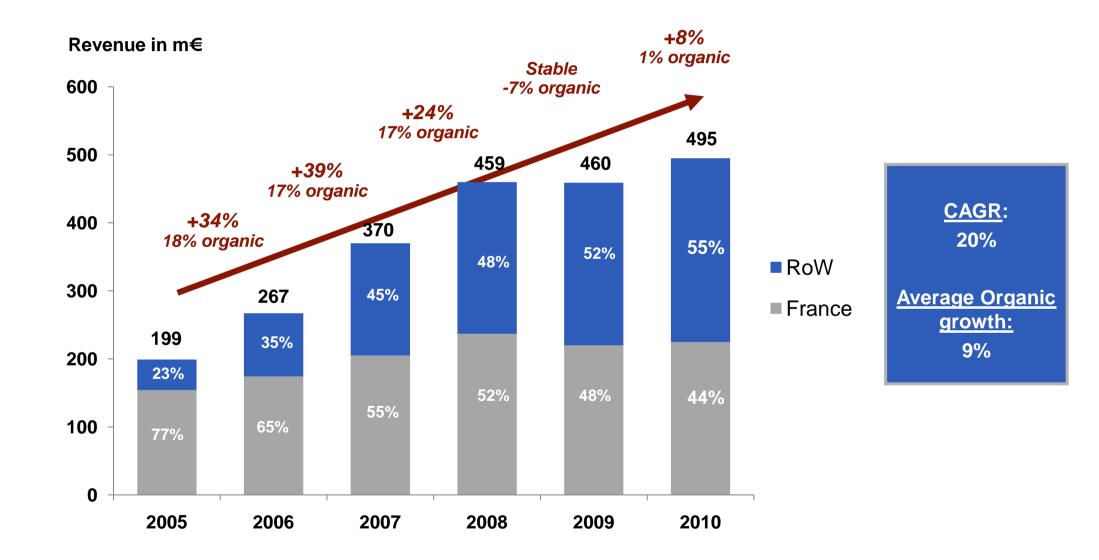
#### Danet (Germany), consolidated in Mar. 2009

- 2 months additional revenues (€ 5.3M) in 2010
- Profitability regained in 2010, in line with group level





## Revenues – 2005-2010 Trend





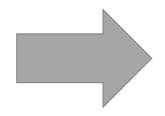
# Selected Devoteam Group clients



# Major Customers FY 2010

#### Top 3

- Nokia Siemens Networks
- Orange
- Pierre Fabre



13% of group revenues (vs. 16% in 2009)

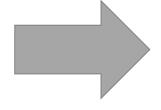
#### Next 7

- Major Electricity Provider BNP Paribas
- Deutsche Telekom

GDF Suez

Société Générale

Crédit Agricole



21% of group revenues (flat vs. 2009)

Ericsson



## FY 2010 Balance Sheet

ASSETS	31/12/10	31/12/09	LIABILITIES
Non-Current assets	114	100	Shareholders ed
Current assets	171	163	Non-Current lial
Cash & ST fin. assets	76	101	Current liabilitie
TOTAL	360	364	TOTAL

LIABILITIES	31/12/10	31/12/09
Shareholders equity	133	127
Non-Current liabilities	37	53
Current liabilities	190	184
TOTAL	360	364





- Non-current assets: + 6.1 M€ mainly due to new lease in France
- Accounts Receivable: 156M€ (+11M€ in 2010)



25 M€ of LT fin. debt (mainly OBSAR)

• **Due**: 19 M€ in Nov. 2012

• Rate: ~ 3.6% interest rate

ST financial debt: 25 M€ (incl. 19 M€ ST part of OBSAR, due in Nov. 2011)



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